



LIMITED ICE HOCKEY WARRANTY

14 Day Demo

ICE HOCKEY

STX 14 Day Limited Ice Hockey demo Warranty Certain STX ice hockey sticks are covered by the following '14 Day Demo': During a 14 day trial period, you may use a qualifying purchased item on ice and return it if at any point during the trial period you become dissatisfied with its performance. If a return is initiated within the 14 day window and the item(s) is/are returned without abuse and is otherwise approved by STX, the full purchase price will be returned.

If a stick breaks or becomes unusable within the 14 days from the date of purchase under normal playing conditions due to poor workmanship and/or a manufacturing defect, the stick can be returned under the 'Standard Ice Hockey composite stick warranty'.

Sticks that have been abused or altered, or exposed to an open flame or other heat source, or that were purchased as factory seconds or were purchased used, are not covered by the 14 Day demo Warranty or the Standard Composite Stick Warranty.

The Following products are covered under the '14 Day Demo' Program:

Surgeon RX3

- Sticks
- Gloves
- Pants
- Shin Pads
- Elbow Pads
- Shoulder Pads

Stallion HPR

- Sticks
- Gloves
- Shin Pads
- Elbow Pads
- Shoulder Pads

Halo

- Sticks

*Youth hockey sticks, of any kind, are not covered under '14 Day Demo Program' and are therefore not eligible for 14 Day Demo refund.

The 14 Day Demo Warranty is subject to the following conditions:

- The item(s) must have been purchased from store.STX.com.
- The Warranty does not apply to equipment purchased through third party auction sites such as eBay or Amazon, nor does it apply to sticks purchased for NHL, NCAA or CHL play or through STX's team sales division.
- To receive your refund the item(s) must be returned to:
MAI, Solutions Returns
2550 Northwest Pkwy, Elgin, IL 60124
- The item must be accompanied by the original receipt (proof of purchase) with the matching UPC sticker and original store.stx.com order
- **A valid 14 Day Demo return authorization number must be obtained BEFORE any item is returned to STX. Without this there will be no 14 Day Demo refund.**
- Handwritten receipts and credit card statements will not be accepted.
- The product must be postmarked to STX within 3 days of the completion of the warranty form below.

- If returning a stick under the '14 Day Demo Program' the entire stick must be returned.
- All products sent to STX for 14 Day Demo review become the property of STX. We will note return any item sent to us.
- Please contact your credit card or bank company for information regarding the duration of time needed for your refund to post to your account.
- All determinations by STX are final.
- Only one (1) 14 Day Demo refund is available per household per product category per year.

[CLICK HERE TO START YOUR RISK 14 DAY DEMO RETURN](#)