



WARRANTY CLAIMS IN CANADA

Ice Hockey

For all Canadian Warranty claims please contact STX Directly via either of the methods below

Phone: 1.800.368.2250

Or

Email: info@stx.com

STX 30 Day Limited Ice Hockey Stick Warranty Terms and Conditions

STX ice hockey sticks are covered by the following ‘Limited Warranty’: STX will provide a one-time replacement (or provide a replacement with equal value) of a stick that breaks or becomes unusable within 30 days from the date of purchase under normal playing conditions due to poor workmanship and/or a manufacturing defect.

Sticks that have been abused or altered, or exposed to an open flame or other heat source, or that were purchased as factory seconds or were purchased used, are not covered by the Warranty.

The Warranty is subject to the following conditions:

- The stick must have been purchased from an authorized STX dealer. (The Warranty does not apply to sticks purchased through third party auction sites such as eBay, nor does it apply to sticks purchased for NHL, NCAA or CHL play or through STX’s team sales division.)
- To be considered for warranty claim the stick must be accompanied by the original receipt (proof of purchase) with the matching UPC sticker. Without these there will be no warranty replacement. Handwritten receipts and credit card statements will not be accepted.
- The return address must not be a P.O. Box. (STX will not ship a replacement stick to a P.O. Box address).
- If STX determines that the stick is covered by the Warranty, it will provide the warranty claimant with a replacement stick. It will not repair or return the broken stick nor will it provide a refund. All determinations by STX about whether a stick is or is not covered by the Warranty are final.
- In the event the same model of stick as that returned is unavailable, STX reserves the right to substitute another model stick of equal value as the replacement.
- The replacement stick is not covered by the Warranty.

STX 90 Day Limited Ice Hockey Protective Equipment Warranty

STX Ice Hockey protective equipment is covered by the following “Limited Warranty”: STX will replace unusable or broken products (or provide a replacement with equal value) that break or become unusable under normal playing conditions due to poor workmanship and/or material failure within 90 days from the date of purchase of protective equipment (gloves, elbow pads, shin guards, shoulder pads etc.)

(cont'd)



WARRANTY CLAIMS IN CANADA

Ice Hockey *(cont'd)*

Conditions For Warranty Approval:

- Proof of Purchase
- Allowance of 5-7 weeks for processing:
- Warranty time period remaining on item returned
- No intentional modifications or other deliberate abuse
- All returned items become the property of STX.

For further inquiries email info@stx.com.