



LIMITED ICE HOCKEY WARRANTY

14 Day Demo

ICE HOCKEY

STX 14 Day Limited Ice Hockey Warranty Certain STX ice hockey sticks are covered by the following '14 Day Demo Warranty': During a 14 day trial period, you may use a purchased stick on ice and return it if at any point during the trial period you become dissatisfied with its performance. If a return is initiated within the 14 day trial and the stick is returned without abuse and is otherwise approved by STX, the full purchase price will be returned.

If a stick breaks or becomes unusable within the 14 days from the date of purchase under normal playing conditions due to poor workmanship and/or a manufacturing defect, the stick can be returned under the 'Standard Ice Hockey composite stick warranty'.

Sticks that have been abused or altered, or exposed to an open flame or other heat source, or that were purchased as factory seconds or were purchased used, are not covered by the 14 Day Demo Warranty or the Standard Composite Stick Warranty.

The Following products are covered under the '14 Day Demo Warranty' Program:
Senior, Intermediate, Junior Elite level hockey sticks.

Youth hockey sticks, of any kind, are not covered under '14 Day Demo Warranty' and are therefore not eligible for 14 Day Demo refund.

The '14 Day Demo Warranty' is subject to the following conditions:

- The stick must have been purchased from STX.com.
- The Warranty does not apply to sticks purchased through third party auction sites such as eBay or Amazon, nor does it apply to sticks purchased for NHL, NCAA or CHL play or through STX's team sales division.
- **The stick must be returned at sender's expense to:**

**23 Beverly Street East
Box 779
St. George Ontario
N0E1N0**

- The stick must be accompanied by the original receipt (proof of purchase)
- **A valid 14 Day Demo return authorization number must be obtained BEFORE any item is returned to STX. Without this there will be no 14 Day Demo refund.**
- Handwritten receipts and credit card statements will not be accepted.
- The stick must be postmarked to STX within 3 days of the completion of the warranty form below.
- The entire stick must be returned.
- All products sent to STX for '14 Day Demo Warranty' review become the property of STX. We will not return any stick sent to us.
- Please contact your credit card or bank company for information regarding the duration of time needed for your refund to post to your account.
- All determinations by STX are final.
- Only one (1) 14 Day Demo refund is available per household per product category per year.

[CLICK HERE TO START YOUR RISK FREE TRIAL RETURN CLAIM](#)